

Wellness-Rheinpark-

Camping

Bad Hönningen

Recreation and wellness on the sunny side of the romantic Rhine

Campsite Regulations

§ 1 Conclusion of contract and application of the general terms & conditions

The contract is concluded on registration at the reception.

At that moment, users accept the campsite regulations for the campsite.

The campsite regulations are on display in the entrance area of the reception. They can also be made available by the

§ 2 Application of the campsite regulations and disclaimer

personnel on request.

The following regulations serve as a means of maintaining order, safety and cleanliness and also as a means of ensuring that the rights and obligations arising from of the contract are met. They become binding at the moment of registration at the campsite. The campsite operator accepts no liability for damage caused by the falling of branches from trees on the site, damage caused by wind or the falling of trees or similar unforeseeable events.

Furthermore the campsite operator shall not be liable for other damages unless culpable of damage by intent or gross negligence.

§ 3 Authorised users

- In accordance with the terms and conditions on payment of the campsite fees, the campsite and its facilities are reserved exclusively for the use of our guests.
- Authorised use (para. 1) does not include authorisation to distribute or sell printed matter, to sell goods, or to offer and undertake commercial services within the campsite without special consent from the operator of the campsite.
- It is not permitted to register the rented campsite as main residence.

§ 4 Campsite fees

The fees and other charges shall be determined by the operator of the campsite and shall be displayed in the entrance area of the Reception. Guests are not entitled to a reduction in campsite fees in the event that certain areas are not in use or there is a disruption to services.

§ 5 Order and cleanliness

- Individuals who grossly and repeatedly violate the rules pertaining to order and safety, morals and decency or cleanliness may be expelled from the campsite by general management or our supervisory personnel. There will be no reimbursement of fees already paid.
- The pitch must be kept absolutely clean. It is not permitted to dig trenches or fence-in pitches. In order to protect the lawns, air-impermeable sheets may not be laid out.
- Smoking is strictly prohibited in the sanitary areas.
- Washing vehicles and the disposal of wastewater in the surrounding area is not permitted. Please use water sparingly and avoid unnecessary water consumption such as wetting the paths or sprinkling the lawns.
- Driving on the area designated for the pitching of tents is strictly prohibited.

§ 6 Safety

- Open fires are only permitted in the designated campsite fire area.
- Barbecuing with wood charcoal is permitted at the campsite but only under constant supervision. Used wood charcoal must be extinguished fully before leaving the barbecue area.

- Vehicles may travel only on designated tracks at a maximum speed of 10 km/h and should not be driven unnecessarily.
- In accordance with the DVGW (Technical & Scientific Association for Gas and Water) rules regarding the operation of liquid gas equipment and fire-making facilities in vehicles, each vehicle must have a "gas cooker certificate" which is to be presented voluntarily to the campsite management. A liquid gas inspection by an authorised company will serve as an alternative. As the operator of a liquid gas installation you are obliged to have its operational safety checked every two years.

§ 7 Waste disposal

- Separate your waste! Please use our recycling point at the entrance. Waste of any kind should be placed exclusively in the designated waste container.
- The disposal of bulky waste on the campsite is strictly prohibited.
- To dispose of wastewater please use only the designated facilities provided for pouring it away. Emptying chemical toilets is only permitted at the designated locations. Wastewater from parked caravans and camper vans which do not have their own sewage connection must be collected in containers which should be regularly emptied.

Protected nature reserve

Disposing of wastewater, rubbish or the contents of chemical toilets in the Rhine is strictly prohibited.

§ 8 High water

- In the event of high water, campers may be obliged to clear their pitch even before the camping season comes to an end.
- No liability is accepted for damage caused by high water. This also applies to claims in the event that a pitch can no longer be used due to natural events.

§ 9 Dogs

Dogs are permitted on the campsite under the following conditions:

- Dogs must be registered with the campsite management, must be kept on a lead, and may not enter the sanitary areas.
- Please ensure that dog waste is bagged immediately and disposed of in one of our waste containers (residual waste). We warmly welcome dogs – but not careless owners.

§ 10 Mandatory quiet times

Quiet hours must be strictly observed from 11pm to 7am and from 1pm to 3pm. TV, radio, loud singing and the playing of musical instruments should be kept at room volume out of consideration for other guests.

§ 11 Supervision

Users are required to comply with the instructions of the personnel.

In exercising their authority and in protecting the interests of these Campsite Regulations, management or authorised personnel are entitled to refuse individuals access to the campsite or to expel them from the campsite where this appears necessary in order to maintain safety and order on the campsite. The campsite attendants and employees are authorised to enter the rented pitch, to view it and to verify that the tenant is meeting his contractual obligations. The tenant shall comply with the supervisory personnel's corresponding instructions.

§ 12 Requests and complaints

The supervisory personnel on duty will make note of any requests or complaints. More detailed requests or complaints may be submitted to the Management in writing.

§ 13 Place of jurisdiction

The general place of jurisdiction is Neuwied am Rhein.

With kind regards – The Management

Wellness-Rheinpark-Camping Bad Hönningen

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